

### Protection of Personal Information (“POPIA”) Declaration

Safrican Insurance Company Limited (Safrican), a subsidiary of Sanlam Limited, will process and protect your personal information as required by all relevant laws including the Protection of Personal Information Act, 4 of 2013 (POPIA).

Such personal information may include, but not be limited to, your current wellness, medical history, finances and other details required by the application form.

The provision of information required by this application form/agreement is mandatory and Sanlam Life cannot make our products or services available to you without it.

We shall process your personal information (and may share with our service providers, data bureaus and business units and companies\* which are part of the Sanlam Group) to:

- conclude and administer this application, which may include underwriting.
- allow for the collection of payments.
- assess and process claims, and to do any mandatory checks.
- comply with all legal and regulatory requirements, including industry codes of conduct.
- prevent loss, fraud.
- share with intermediaries appointed as official intermediaries or that have your written approval, so that they can provide you with financial advice and intermediary services.
- administer your membership to a loyalty/rewards/wellness or benefit programme.
- share with external benefit providers which are not part of the Sanlam Group to provide you with benefits which stem from your membership to a loyalty/rewards/wellness or benefit programme.
- share with bureaus to enhance and enrich our understanding of our customer base
- execute the Sanlam Group’s strategic initiatives
- share with other entities in the Sanlam Group, so that we can market our financial products and services which we deem similar, with the aim of offering you the opportunity to take up some of the financial products to fulfil your needs, provided that you have not objected to receiving such marketing
- conduct market research from time to time via email, telephone, or other means (for example, invite you to events)
- share your personal information with third parties if there is a legitimate reason to do so
- include further purposes compatible with the above.

For more information about how your personal information is processed, analysed, and stored, please visit our privacy notice at [www.sanlam.co.za](http://www.sanlam.co.za)

Further processing and storage may require that we send your personal information to service providers outside of the Republic of South Africa on Safrican's behalf. Unless we have a binding agreement with the service provider which ensures that it effectively adheres to the principles for processing of information in accordance with POPIA, we will not send your personal information to a country that does not have substantially similar laws to that of the Republic of South Africa which provide for the protection of personal information.

Prior to giving Safrican a minor child’s personal information, I understand that Safrican may require additional information to confirm that I am authorised to provide the child’s information. By providing the personal information, I consent to Safrican collecting and processing the child’s information in my capacity as the child’s competent person.

For information on how to:

- access or request a copy of your personal information processed by us,
- ask for an update and/or correction of your personal information.

please consult our manual published in terms of the Promotion of Access to Information Act, 2002 (PAIA) available on our website ([www.sanlam.co.za](http://www.sanlam.co.za)) By completing and submitting this application form/agreement, you:

- agree that Safrican (including its various business divisions) may process your personal information for direct marketing purposes, including by contacting you telephonically to market financial products and services to you with the aim of affording you an opportunity to taking up some of the financial products to fulfil your needs; and
- consent to Safrican sharing your contact details with other companies\* which are part of the Sanlam Group for purposes of direct marketing and contacting you telephonically to market financial products and services to you.

You may opt-out from receiving direct marketing from Sanlam Group and/or withdraw your consent to sharing of contact details with Sanlam Group companies at any time by contacting the Safrican Client Care Centre on (011) 778 8000 or email [service@safrican.co.za](mailto:service@safrican.co.za)

Where you choose to exercise your right to opt out of direct marketing, please allow up to 21 days for Safrican to effect that change.